2019 seems so long ago with the upheaval we have experienced so far in 2020. Maybe that makes it even more important to step back and reflect on what was achieved and celebrate the many survivors of domestic and sexual violence who have taken their first, or maybe their middle or final steps toward a future free from violence and trauma.

The following pages share a summary of our program outcomes from 2019, which illustrates the impact and scope of our work throughout the community. The accomplishments of our clients will always be our greatest achievement as an agency, and with your support, we do all we can to ensure they have the tools and resources needed to overcome the trauma they have experienced.

While the focus of the report is on 2019, we’d be remiss not to acknowledge what is happening right now in 2020. The COVID-19 pandemic has affected survivors of interpersonal violence in ways known and unknown, and next year’s annual report will look much differently because of that.

Throughout it all, we are grateful to you for standing with survivors by supporting our work. Without you, the following outcomes wouldn’t be possible.

Thank you for your partnership.

Peacefully,

Angela Mancuso
Executive Director

Julia Kellogg
Board President

On June 13, 2019, The Women’s Center was recognized at the Waukesha County Awards Gala as the Large Nonprofit of the Year. This award, presented by Waukesha County, the Waukesha County Business Alliance, and the Waukesha County Center for Growth, honors nonprofits that have a significant presence in Waukesha County and are making the community a great place to live, work and play.

We are so grateful for this recognition of our work to support this community we all share and love - this honor was a true highlight of 2019!
At The Women’s Center, our obligation to practice sound fiscal management is of the upmost importance. Our Finance Committee, in conjunction with the Board, carefully prepares the budget and reviews it monthly, working diligently to ensure our continued financial health. Each year, independent auditors validate our financial responsibility and transparency. We are proud of our history of providing expert programming to all impacted by domestic abuse, sexual violence, child abuse, and trafficking, while being responsible stewards of the funds we receive.

Statement of Financial Position

Total Assets.................................$5,323,509
Total Liabilities............................($273,875)
Total Net Assets..........................$5,049,634

Total Revenue
$2,586,933*
*total excludes a one-time capital gift of $555,821.50

Total Expenses
$2,440,944

RENT & CONTRACTED SERVICES - $80,258
CONTRIBUTIONS & INVESTMENTS - $869,936
SPECIAL EVENTS - $313,270
GOVERNMENT GRANTS - $797,059
UNITED WAY - $243,179
FOUNDATION & CORPORATE GRANTS - $283,231

EMPLOYMENT & LIFE SKILLS - $101,063
SHELTER - $1,150,937
ADVOCACY & SUPPORT - $247,440
COMMUNITY EDUCATION - $52,607
FAMILY SUPPORT - $130,348
TRANSITIONAL LIVING - $181,389
MANAGEMENT & GENERAL - $146,295
FUNDRAISING - $430,865
Throughout 2019, we were able to help survivors of domestic and sexual violence achieve safety, healing, and independence through our programs and services. We provided:

- Emergency shelter and 24-Hour Hotline
- Domestic violence, sexual assault, and abuse support and advocacy
- Support groups for adults and children
- Substance abuse and mental health support
- Employment and life-skills development
- Community education and violence prevention
- Rape crisis response
- Transitional living and housing assistance
- Legal advocacy
- Family advocacy
- Translation/interpretation in any language
- Free on-site childcare for clients utilizing any of these services

These programs and services were critical to clients escaping abuse by providing shelter and meeting basic needs, promoting healing through our skilled advocates, and helping individuals create a path toward economic empowerment and self-sufficiency.

**CLIENTS SERVED**

We provided direct services to **1,106 unduplicated individuals** in 2019. The entire scope of our reach totaled **17,566 individuals served** last year, which includes calls to our 24-Hour Hotline and information and referral calls, community education presentations, and taking into account that many of our clients and community members use more than one service.

We served adult and child survivors of domestic violence, sexual assault, child abuse, and trafficking. Clients were predominantly low income, underrepresented, and underserved individuals from Waukesha and Milwaukee Counties.
MEASURABLE OUTCOMES ACHIEVED

We use client evaluations and feedback, staff observations, and outcomes to measure our performance. Below is a snapshot of our 2019 outcomes, which reflects our most important achievement: the success of our clients.

24-HOUR HOTLINE
Offered crisis intervention, safety planning, and support to survivors, their families, friends, other service providers, and the general public.
- 7,170 calls answered by trained staff
  - That’s almost one call per hour, every hour of every day throughout 2019

EMERGENCY SHELTER
Open 24 hours a day, 7 days a week, 365 days a year, provided adults and their children a safe place to stay and ensured basic needs were met.
- 8,522 nights of safety and care and 25,566 healthy meals (breakfast, lunch and dinner)
  - Survivors reduced their chances of homicide by 60%, on average, by coming to our Shelter

DOMESTIC ABUSE ADVOCACY
Provided individualized support to adults and children to facilitate safety planning, connect to legal resources, and develop coping skills.
- 650 adults and children participated:
  - 57% were more knowledgeable about their legal options
  - 81% reported that they had strategies for enhancing their safety
  - 61% of child survivors learned non-violent conflict resolution skills

COMMUNITY EDUCATION & VIOLENCE PREVENTION
Conducted interactive presentations at schools, youth organizations, businesses, and community groups.
- At 219 school presentations:
  - 94% learned knowledge of the dynamics of power & control
  - 95% learned knowledge of healthy vs. unhealthy relationships
  - 95% had knowledge of the consequences of an unhealthy relationship

SEXUAL VIOLENCE ADVOCACY
Helped adults, teens, and children heal by increasing coping skills, learn how to manage their crisis symptoms, and process their trauma.
- 163 adults and children participated:
  - 76% of clients increased their coping skills
  - 72% of clients were able to manage their crisis symptoms
  - 89% of teen survivors learned the abuse was not their fault

EMPLOYMENT AND LIFE SKILLS PROGRAMMING
Promoted self-sufficiency through job-readiness coaching, personal career development, and life skills education.
- Out of 235 individuals:
  - 54% obtained employment who applied for work
  - 70% learned effective ways to work toward financial empowerment
  - 80% created a job search plan
Created in 2017, this special group of like-minded individuals provides dependable, sustained support of our daily programming with a recurring monthly gift. Their contributions make a difference in the lives of those we serve and help to build futures free from violence in this community we all share and love.

**FOUNDER’S CIRCLE**
($25,000 or more)
- Dr. Bonnie Birk
- Nancy Lindenberg
- Anonymous Donors (2)

**VISIONARY CIRCLE**
($24,999 – $10,000)
- Brewers Community Foundation, Inc.
- Charles E. Benidt Foundation, Inc.
- Emory T. Clark Family Charitable Foundation
- Four-Four Foundation, Inc.
- Hearts for Families
- Heritage Presbyterian Church
- The Leibowitz and Greenway Family Charitable Foundation
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- Wintrust Commercial

**LEADERSHIP CIRCLE**
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- St. John’s Lutheran Church
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- Waukesha County Community Foundation
  - Thompson Family Foundation Fund
- Waukesha Service Club, Inc.
- Sharon and Richard Wood
- Anonymous Donors (2)

**BENEFACTOR**
($4,999 – $1,000)
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- Community of the Living Spirit
- Community United Methodist Church
- Heidi Dawson
- Carol Z. Dolphin
- Eaton
- Educators Credit Union
- Edward Jones - Financial Advisor

Thank you for your commitment to our mission and your ongoing support of our daily work.

**2019 DONOR LISTING**
Thank you to all our generous supporters!
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Lake Country Women's Club
Living Hope Presbyterian Church

2019 EmPower Luncheon speaker Terry Crews addresses the crowd during his keynote, sharing his message of courage and resilience.
The Women’s Center was named the 2019 Large Nonprofit of the Year by the Waukesha County Business Alliance.

Matthew Losiniecki
Alan and Linda Major
MaMa D’s Coffee
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Woman’s Club of Pewaukee
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Maureen Fantazzi
Mary Lou Findley
First Congregational United Church of Christ
First Congregational United Church of Christ
First United Methodist Church

Executive Director Angela Mancuso reflects on the past, present, and future of The Women’s Center at our Summer Showcase Series, a newly introduced event in 2019.
Staff stand in solidarity with survivors by wearing denim (left) during Sexual Assault Awareness Month and purple (right) during Domestic Violence Awareness Month.
our 2019 fall event, A Noteworthy Evening.

Waukesha County Executive Paul Farrow at Constance and Thomas Pire
Cynthia Pietruszynski
Veronica Pietraszewski
Christy and John Pierce
Joe and Jennifer Pieper
Mike and Mary Piehl
Courtney Pickar
Sarah Phillips and Josh Rosenstock
Courtney Pickar
Mike and Mary Piehl
Joe and Jennifer Pieper
Chris and John Pierce
Veronica Pietraszewski
Cynthia Pietruszynski
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Diane and Thomas Walters
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Beth and Luke Warnes
Toya Washington
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• Kloida Giving Fund
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Waukesha North High School
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Emily Guderyon

In honor of Kanta Advani
Premu and Gul Advani

In honor of Richard G. Akey
Maryal Barnett

In honor of Charley Rose Bentfield
David Brown

In honor of Anne Beyers, Founding Mother
Amy Mergen and Paul Waitrovich

In honor of Bonnie Birk
Henry Duffrin
Natalie Glumm

In honor of Dr. Blasey-Ford
Janet and Jack Grimm

In honor of Carol Borbiero’s birthday
Sue Bartasewicz
Kristine Jensen
Lois Morris
Mary Steinbauer
Sharon Tobolski

In honor of Dian Carity
Cathleen Carity Esselstyn

In honor of Bob Carlson
Ellenbecker Investment Group

In honor of Dorothy Cummins
Dr. Michael and Ms. Nancy Cummins

In honor of Jeanne Durnford
Joyce Mast

In honor of Karen Ellenbecker’s birthday
Cobby Sheref and Chuck Blumenfeld

In honor of Angie Emrey
Mueller Communications

In honor of Lu Ericksen
Richard and Margaret Grabowski

In honor of Lauri Flich Hart
Clementine Ratkowski

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In honor of Global Youth Service Day
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In honor of Lexi Koszarek

In honor of of Linda Peg and Al Handy

In honor of Nancy Lindenberg
Ken Genin and Linda Rouseville

In honor of Lisa Adrienne Klement

In honor of Angela Mancuso
Nicole Angresano

In honor of Kim McKay
John Hagedorn

In honor of Al and Sandy Mears
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In honor of Rick Murray’s 40th Anniversary with Shorewest
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In honor of Nichole
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In honor of Alice Palank
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In honor of Courtney Pickar
Shannon Theiss

In honor of Mary Quinn’s 18th birthday
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In honor of Shannon Ribich
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In honor of Diane Ripple
Marjorie Sutton

In honor of Jean Ripple
Sue Hayden
Diane Ripple

In honor of Charlotte Running
Debra and Brian Running

THANK YOU TO OUR PROFESSIONAL SUPPORTERS:

The Women’s Center’s canine ambassador Calli helps spread some cheer during the holidays.
In honor of Jeanne Siegenthaler
Richmond Staff

In honor of Nicole Skinner
Debra Keesler
David and Vera Skinner

In honor of Mary Steinbauer’s birthday
Sue Bartaszewicz
Carol and Peter Borbiro
Kristine Jensen
Lois Morris
Sharon Tobolski

In honor of Jennifer Strohwig’s birthday
Dale Boehm
Jane Howe
Carly Klink
Matt and Kim Peterson

In honor of Shannon Theiss’ birthday
Courtney Pickar

In honor of Mike Thurston
James and Margaret Hoppe
Joan Vehlow

In honor of Carol Tillman
Jo-An Neff

In honor of Tammy Vanstone
Patti Felt

In honor of Katy Vetta
Karin and Jay Hiller

In honor of Bill and Sandy Wall
Robert and Ann Thomas

In honor of Westwood Health & Fitness’ aquatic instructors
Janet Curtis

In honor of Sharon Wood
Jim Hahn
Lindsay Jordan
Mary Ruetten

In honor of Jenni Yolo
Alexis West

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David and Vera Skinner

In memory of Mary Lynne Roden
Amanda Didier

In memory of Shannon Theiss’ birthday
Courtney Pickar

In memory of Mike Thurston
James and Margaret Hoppe
Joan Vehlow

In memory of Carol Tillman
Jo-An Neff

In memory of Tammy Vanstone
Patti Felt

In memory of Katy Vetta
Karin and Jay Hiller

In memory of Bill and Sandy Wall
Robert and Ann Thomas

In memory of Westwood Health & Fitness’ aquatic instructors
Janet Curtis

In honor of Sharon Wood
Jim Hahn
Lindsay Jordan
Mary Ruetten

In honor of Jenni Yolo
Alexis West

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Susan Hess

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Sally and Mark Pass

In memory of Anne Beyers, Founding Mother
Barbara Applegate
Jeffrey and Patricia Beyers Pelzel
Cheryl Gemignani and Joseph Valoe
Jennifer Houston
David and Karin Houston

In memory of Peggy Beyers
Clare Pelzel

In memory of Eileen Ann Bothner
Bonita Hansen

In memory of Jenna Brevold
Jonna Pestka

In memory of Jennie L. Chudzik
Jerome Chudzik

In memory of Catherine Cobb
Joseph Stone, Sr.

In memory of Cally Davies
Dr. Chris Davies and Jennifer Thompson

In memory of Linda Farris
Marlene Vidal

In memory of Scott Hanks
Nancy Hanks

In memory of Dave Helling
Barbara Applegate
Lisbeth Glumm
Dr. Richard and Celeste Hein
Marie Kingsbury and Leo Ries
Dr. Ellen and Ross Langill
Abby and Kent Lorenz
Karen and James Tredwell
Linda Vincent

In memory of Mary Hennis
Mary Lou Riedy

In memory of Haroldine Elizabeth Howell
Julia Kellogg

In memory of Ken Hughes
Laverne Hughes

In memory of Patricia Hundhausen
Linda and Alan Sumwalt

In memory of Frances Kohler
Colleen Singh

In memory of Pamela G. Lager
Charles Phillips

In memory of Ken Loebel
Shirley Loebel

In memory of Audrey Makarevitz
Susan Hess

In memory of Lemah Marshall
Magdaline Bensen and James Miller

In memory of Scott Nettesheim
Sandra Villa

In memory of Darlene Olszewski
Karen Collier

In memory of Patricia Hundhausen
Linda and Alan Sumwalt

In memory of James Howard Proeber
Cynthia Proeber

In memory of Jessi Riesen
Ron Riesen

In memory of Howard Ripple
Sue Hayden

In memory of Donna Rockett
Regina Van Antwerpen-Spahn

In memory of Mary Lynne Roden
Amanda Didier

In memory of Mary Ann Ruidl
Christine and Dan Baar

In memory of Marilyn Ruiz’O’hara
Elizabeth Des Rosiers

In memory of Merry Katheryn Rymer
Mary Poehlman

In memory of Sara Schmidt
Jamie and Brian Vos

In memory of Ellen Schuster
Barbara Schuster

In memory of Ann Terlinden
Allen Fredrickson

In memory of Bianca Vite
Michelle Melendez
Michaela Vite

In memory of Mildred Walsh
Eileen Zore

In memory of Norma Wescott
Marjorie Kadrich
In 2019, our volunteers contributed more than 19,646 hours of their time. 

THANK YOU!